



ENGLISH FOR PROFESSIONALS OF **INTERNATIONAL TOURISM**

Communicate more effectively in English with tourists from different nationalities

WHO IS IT FOR?

People who work in the **tourism sector (hotel receptionists, tour guides, travel agents, staff of tourist information offices...)** and students of tourism and hospitality.

OBJECTIVES

- Using **specific vocabulary**.
- Understanding tourists with **different accents**.
- Giving **information and advice** to travelers and answering their questions.
- Using a suitable register and **being polite** to customers.
- Dealing with **problems** and offering **help**.

COURSE CONTENTS

- **Welcoming tourists:** first contact.
- Giving **basic information** (money, directions, sightseeing, transport, travelling around...).
- Talking about **local features** relevant for tourists: local customs, festivities, rules, etc.
- **Describing places:** city landmarks, buildings, parks...
- **Giving advice** on excursions, places to visit, accommodation, etc.
- **Vocabulary** related to tourism: **accommodation, bookings, timetables, eating out, transportation, travelling around, trips and excursions, directions** (on foot, by car, by public transport), **city highlights, money, safety, the weather, travel problems**.

- Making short presentations about **places, trips, history of a building, tours**.
- Useful **grammar and tenses for communication** with customers: indirect questions, modal verbs for advice, suggestions, obligations, passive voice, tiempos verbales.
- **Spelling**.
- **Numbers, times, dates**

METHODOLOGY

- Review of the points dealt with in the platform (reading, listening, vocabulary and grammar practice).
- **Role-plays** of usual situations in pairs and small groups.
- Correction of crystallized errors.

MATERIALS

- **Online platform (access 24/7)**.
- Extra material set by the teacher which will be sent by the platform.
- Authentic material from different sources for the **practical sessions**.

COURSE STRUCTURE

Blended learning: online platform (20 h of individual work) + **weekly video classes** in small groups (12 h)

LEVELS

Intermediate/B1

Upper intermediate//B2

LENGTH

2 months

TIMETABLE

Please consult the next available starting date

COST

169 euros

(per student in groups of 4 people – other options please consult)

